

# *Frequently Asked Questions*

1 Are pets allowed?

We love animals but unfortunately we can not allow them inside the facility. This is in consideration of our many guests with pet allergies.

2 Do I have access to a television?

The majority of our guests come to SandCastle Resort to escape their hectic lives and to spend tranquil and quality time with each other. For this reason, our guest rooms are not equipped with televisions as these have been found to be a distraction. However, for guests who want to curl up and watch a movie, the facility is equipped with 2 satellite TV's and five movie channels.

3 Do you serve meals other than breakfast?

Yes, we provide full meal services for group bookings. For couples we offer supper and picnic lunches (available in summer) for an additional fee. All meals and choices must be prearranged at time of booking. For guests who require different fare, there are two restaurants located within five to ten minutes of the resort.

4 I am a vegetarian or have special dietary requirements, can SandCastle Resort accommodate to this?

Yes, we can. Please make your needs known to us prior to your arrival so that we can accommodate them.

5 I am allergic to feathers. Do you offer hypoallergenic bedding?

Some of our rooms are more able to accommodate this than others. Please make your allergies known at time of booking.

6 Are children allowed?

We are an adult oriented facility; special exceptions may be made for group bookings.

7 How many people can sleep in each room?

Rooms are designed for 2 person occupancy. Triple occupancy is available in a select few of our rooms. We charge an extra \$40 for an additional person.